

## BBVA Banco Provincial in Venezuela publishes its Corporate Responsibility Report 2007

**BBVA Banco Provincial has published its second Corporate Responsibility Report, corresponding to 2007, which covers the operations undertaken in this matter and the pledge to create value it has made to its stakeholders: shareholders, customers, employees, authorities, suppliers, the environment and, of course, the community.**



This publication was edited by the Corporate Responsibility and Reputation department of Communication & Image Management, with the support and valuable assistance of the different areas in the Bank responsible for implementing the schemes and projects the Institution rolls out to the advantage of its stakeholders.

This report has been structured according to those issues of greatest interest to BBVA Banco Provincial as regards sustainability, in accordance with the criteria of the GRI-G3 Guide and the stipulations of the AA1000 Standard, dealing especially with the following sections: (01) Customer Focus, (02) Financial Inclusion and Responsible Finances, (03) Responsible Products and Services, (04) Responsible Management of Human Resources, (05) Responsible Procurement, (06) Environmental Management and Climate Change and (07) Community Involvement.

Regarding the publication of this second report, Pedro Rodríguez Serrano, executive chairman of BBVA Banco Provincial, has stressed that "the Bank is committed to working to the advantage of its stakeholders, with a view to generating actions in favour of sustainable development, integrating the corporate world with civil society and the government, and consolidating the importance of corporate responsibility policy as an opportunity for creating value for both society and businesses alike".

This report is available on the Bank's website at [www.provincial.com](http://www.provincial.com).