

Corporate Sustainability Assessment Results

	Company Score	Percentile Ranking	Industry Average	Industry Best	Average Score of DJSI Members					Weight (%)
					World	Europe	North America	Asia Pacific	Emerging Markets	
Total Sustainability Score:	80	75	61	95	87	87	81	79	81	100
Economic Dimension	83	77	69	97	87	86	84	83	82	43
Anti-crime Policy & Measures	90	69	75	100	94	93	89	89	90	4
Codes of Business Conduct	81	65	74	100	84	81	72	84	86	7
Corporate Governance	73	60	67	92	78	80	86	70	65	7
Customer Relationship Management	81	72	63	100	89	84	85	90	84	6
Financial Stability and Systemic Risk	100	100	91	100	92	85	94	98	100	4
Information Security & Cybersecurity	90	88	54	100	87	88	82	80	84	3
Materiality	72	72	48	100	84	84	80	75	78	3
Risk & Crisis Management	84	58	78	100	95	94	94	89	91	7
Tax Strategy	90	94	53	100	80	85	55	67	54	2
Environmental Dimension	85	82	54	96	89	89	83	79	83	23
Business Risks and Opportunities	87	80	57	100	93	92	85	79	86	9
Climate Strategy	81	65	52	100	94	90	90	82	89	4
Environmental Policy & Management Systems	81	82	57	99	82	84	75	75	77	3
Environmental Reporting	100	100	61	100	97	96	91	87	91	4
Operational Eco-Efficiency	66	77	37	97	72	78	63	64	59	3
Social Dimension	74	72	54	95	86	86	76	75	78	34
Controversial Issues, Dilemmas in Lending & Financing	86	80	58	100	87	90	73	68	75	4
Corporate Citizenship and Philanthropy	85	69	61	100	94	95	87	83	86	3
Financial Inclusion	100	100	61	100	96	96	82	81	88	3
Human Capital Development	69	72	51	100	84	80	78	69	76	6
Labor Practice Indicators and Human Rights	58	64	48	94	78	79	65	69	71	5
Occupational Health and Safety	81	76	48	100	86	83	74	78	79	3
Social Reporting	93	88	59	100	89	89	80	84	83	4
Talent Attraction & Retention	47	46	54	98	84	86	78	78	75	6
Minimum Total Sustainability Score for Index Inclusion					84	84	77	75	78	

Explanations: Percentile ranking, industry average and industry best scores are presented for comparison within the industry. Average scores on criterion level are provided for index members within each industry. The minimum lowest score for inclusion in each index is provided at the bottom, excluding the buffer rule and the error margin. For each row, weightings are shown in the last column as a percentage of the total weight of 100. All values are on a scale from 0 to 100. Further information on the assessment methodology can be found on www.robecosam.com/csa

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