

## PROCESSING OF PERSONAL DATA

### Who is the data controller of your personal data?

BANCO BILBAO VIZCAYA ARGENTARIA, S.A. ("**BBVA**"), with registered address at Bilbao (48005), Plaza San Nicolás 4, and Tax ID number A-48265169. Email address: [ndbweb@bbva.com](mailto:ndbweb@bbva.com)

### Why do we use your personal data and what basis for?

To fulfill and manage your request, specifically, to receive newsletters with news and/or marketing communications, by e-mail as well as by any other equivalent means of electronic communication, regarding products and services from BBVA and other companies of its Group related to new digital business.

### How long will we keep your data?

We will keep your data until you unsubscribe from our newsletters and marketing communications. When you have unsubscribed, we will remove your data.

### How can I unsubscribe from your newsletters and marketing communications?

You may unsubscribe at any time and without having to provide any reason, by sending an email to the following address: [ndbweb@bbva.com](mailto:ndbweb@bbva.com) or making use of the mechanism enabled for this purpose in the marketing communications you receive.

### To whom will we communicate your data?

We will not transfer your personal data to third parties, unless it is mandatory by law or if you have previously agreed to do so with BBVA.

### What are your rights when you give us your data?

- Have access to your personal data contained in BBVA's files (right of access)
- Request modification of your personal data (right of rectification)

- Request your personal data not being processed (right to object)
- Request the erasure of your personal data (right of erasure)
- Limit the processing of your personal data for the cases allowed (restriction of processing)
- Receive and transfer to another company, in electronic format, the personal data you have provided to us and any resulting from your relationship with BBVA (portability)

You can exercise the aforementioned rights with BBVA through the following address: [ndbweb@bbva.com](mailto:ndbweb@bbva.com)

You are responsible for the accuracy of the personal data you provide to BBVA and for keeping this information duly updated.

If you believe that we have not processed your personal data in accordance with regulations, you can contact the Data Protection Officer of BBVA at the following address [dpogrupobbva@bbva.com](mailto:dpogrupobbva@bbva.com)